

Know Before You Go

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Venue Information:

The Skating Club of Boston 750 University Ave. Norwood, Massachusetts Website

Getting to the Arena:

<u>Driving</u>

- Interstate 95, 495, 93 and Route 1
- Amtrak or MBTA Commuter Rail Route 128 Station (50 University Ave in Westwood, MA; about 1 mile from the Club)

Parking and Shuttles:

There is limited parking at the Club. Additional parking will be available Friday evening, Saturday and Sunday of the event adjacent to the arena at 846 University Avenue. Parking spots will go on sale at 10 a.m. on Friday, Oct. 7 at scboston.org/tickets.

Overflow parking is available in the multi-deck parking garage at the Route 128 MBTA train station (50 University Ave, Westwood, MA 02090; about 1 mile from the Club). Shuttle service will be available to and from the Route 128 station starting 30 minutes prior to the first practice each day and 60 minutes following the conclusion of the last event. Shuttles will run approximately every 30-minutes. Signage and a greeter will be present at the shuttle pick-up area.

There will be no parking at any time at 720 University Avenue on the east side of the Club. This is a private parking lot with no right of access at any time during the event. Any cars that park here will be towed at the owner's expense and inconvenience.

Additional information on parking, satellite lots, and complimentary shuttle service can be found HERE.

Ridesharing

Ridesharing to and from the Club is encouraged. Drop-offs will be allowed across the front of the building. When leaving the facility at the end of the event, it is strongly recommended that you plan your pick-up location away from the Club doors or take the shuttle and schedule your pick-up at the satellite parking garage at 50 University Avenue (at the Rt. 128 MBTA train station).

Tickets:

Only e-tickets for admission with be provided. Guests can find their tickets in their online profile on scboston.org/tickets. If you need assistance accessing your tickets or for any additional ticketing needs, The Skating Club of Boston's Ticket Office is located to the right of the Club's main entrance and will be open beginning Wednesday, Oct. 19 at 9 a.m. The Ticket Office will remain open for the duration of the event to support guests' ticketing needs. You may also email <u>tickets@scboston.org</u>.

Guests who plan to attend practice sessions on Thursday, Oct. 19 will be able to pick up their practice pass at the Ticket Office.

Readmission Policy

Guests who choose to leave between events will be expected to have their ticket(s) scanned out in order to be re-admitted to the same ticketed session.

Fraudulent, Counterfeit and Secondary Market Tickets

Guests are advised that the only authorized sales agent for the 2022 Skate America is The Skating club of Boston Ticket Office. Tickets purchased from any other sources may not be valid. The Skating Club of Boston is not able to honor, replace, or refund invalid tickets.

If you have given your tickets to another individual, please contact <u>tickets@scboston.org</u> to ensure they are properly transferred to the correct individual.

Schedule of Door Opening and Events:

- Thursday, Oct. 20
 - Doors Open: 9:30 a.m.
 - Practice Sessions: 10:00 a.m. 4:05 p.m.
- Friday, Oct. 21
 - Doors Open: 10:30 a.m.
 - Practice Sessions: 11:00 a.m. 4:05 p.m.
 - $\circ~$ Event Session 1: 7:15 p.m.
- Saturday, Oct. 22
 - Doors Open: 8:00 a.m.
 - Practice Sessions: 8:30 a.m. 1:00 p.m.
 - Event Session 2: 1:30 p.m.
 - Event Session 3: 7:15 p.m.
- Sunday, Oct. 23
 - Men and Pairs exhibition practice is <u>closed to the public</u>.
 - Doors Open: 9:15 a.m.
 - Practice Sessions: 9:35 a.m. 12:00 p.m.

- Event Session 4: 1:00 p.m.
- Event Session 5 (Exhibition): 7:15 p.m.

Event Information and Results

- Event webpage: <u>www.usfigureskating.org/event/2022-skate-america</u>
- Event Results: https://usfigureskatingfanzone.com/index.aspx
- Tickets: <u>scboston.org/tickets</u>
- Local Information: <u>scboston.org/visit</u>

Building Access and Security Procedures:

Everyone will be subject to security screening procedures each time they enter the facility. For a list of all items that spectators are prohibited from bringing into the facility, see below. Guests who refuse screening will be respected but denied entry to the event.

Clear Bag Policy

For faster entry and enhanced security, a clear bag policy will be in effect throughout the Event. Each ticket holder is allowed to enter with one (1) bag that is clear plastic, vinyl, or PVC and that does not exceed 12" x 6" x 12" OR a one-gallon clear plastic freezer bag (Ziploc bag or similar). Clear bags can be purchased in advance of the event on Amazon or by clicking <u>HERE</u>.

Wallets and small purses similar in size to a wallet will be allowed.

Tossies/stuffed animals/skater gifts are permitted, however tossies may not exceed 12" x 6" x 12" (per bag policy above) and are subject to search.

Prohibited Items

All items brought into the arena are subject to inspection. The following items are NOT permitted in the arena and will be confiscated without return:

- Firearms, knives, chains, and weapons of any kind
- Outside food and/or beverages, including alcoholic beverages
- Water bottles that are filled with any liquid. Empty water bottles are allowed.
- Non-prescription drugs and/or any illegal substances unless required for medical purposes
- Vape Pens, e-cigarettes or similar
- Flammable items, including lighters and aerosol cans
- Large umbrellas are prohibited, small/collapsible umbrellas will be permitted in the event of inclement weather
- selfie sticks
- Laser pointers or similar items
- Musical instruments
- Artificial noisemakers, including air horns
- Glow sticks or any kind of glow jewelry
- Inappropriate attire or signage (as determined by event organizers)
- Portable folding and/or standalone chairs
- Replica or toy weapons
- Any item deemed dangerous, distracting, or inappropriate by The Skating Club of Boston or U.S. Figure Skating.
- Special note: (Medical marijuana and tobacco cigarettes may be brought into the facility but may not be smoked anywhere inside the facility or on the facility grounds, including restrooms and stairwells.)

<u>Weapons</u>

All guests, including law enforcement personnel not present in an authorized capacity, are prohibited from bringing weapons into the facility. Weapons include, but are not limited to, the following: firearms, explosives, stun guns, handcuffs, brass knuckles, sticks, clubs, batons, martial arts instruments, pepper spray, tear gas and knives. Guests found in possession of the above-mentioned items will be asked to immediately remove prohibited items from the facility or dispose of it. Guests who refuse to comply will not be permitted entry into the facility.

Strollers

Due to the sold-out capacity and space limitations for this event, strollers are strongly discouraged in the building. If you believe you have no other option but to bring a stroller, guests are asked to contact The Skating Club of Boston ticket office (<u>tickets@scboston.org</u>) to see if any accommodation may be possible.

Sign Policy

Spectators are permitted to bring and hang signage in support of an athlete(s). The Skating Club of Boston and U.S. Figure Skating reserve the right to remove or relocate any signs failing to meet the following restrictions:

- Signs cannot be obscene or profane in nature or content.
- Signs cannot promote a cause, political party or a company
- Signs cannot obstruct the view of other spectators
- Signs cannot be attached to sticks or poles

Banners

Those wishing to hang banners in the arena must turn them into a Club representative at the Ticket Office. The Club will hang banners in appropriate locations on your behalf. Unauthorized banners will be removed by the Club and will not be returned. We ask that banners include contact information, and they will be available for pickup immediately following the Skating Spectacular. Banners that are not claimed by Friday, October 28th, will be discarded. No banners will be mailed under any circumstances.

Hand held banners or signage will not be permitted inside the arena.

Health/Safety

At this time, face masks will be strongly encouraged but not required.

U.S. Figure Skating's current COVID-19 policy (as of March 15, 2022) can be found <u>HERE</u>. Policies are subject to change based on updated Center for Disease Control (CDC) guidance, local and state requirements, as well as guidance from the ISU and U.S. Figure Skating.

Food/Beverage Policy

Outside food is not allowed in the facility. Vegetarian, vegan and gluten-free dining options are available at the concession stands on a limited basis. Empty water bottles will be permitted; refill stations are available inside the arena.

Alcoholic beverages may not be brought into or removed from the premises. All purchasers of alcohol must present proof-of-age identification. No one under the age of 21 years can consume or possess any alcohol at any time. The Skating Club of Boston reserves the right to check for proper identification and refuse service to any person who appears to be intoxicated. Individuals causing a disturbance will be required to leave the premises. All alcohol must be consumed and disposed of on the mezzanine level.

Camera Policy

No video recording of any type is allowed during any portion of the competition or practices.

Personal photography is allowed from the designated spectator seating area so as to not interfere with nor disrupt (i) any portion of the event; (iii) event participants and their performance; (iii) the intended use of public areas; and /or (iv) the viewing ability of others.

All photos taken during the event must be for personal use only. Unauthorized commercial use, sale, or third-party distribution of photos and videos from the event is strictly prohibited without prior written consent from the International Skating Union, U.S. Figure Skating, or The Skating Club of Boston. Violators are subject to immediate removal from the event and potentially held liable for any damage associated with the violation.

For the safety of the athletes, no camera flash is allowed during the event.

Accessibility

Accessible Seating

Please be advised that wheelchair and companion seating is for guests with disabilities and their companions. The Skating Club of Boston reserves the right to take appropriate action, up to and including, relocation or ejection for misrepresentation of a disability for the purpose of obtaining accessible seating.

Animals

Animals or pets of any kind are not permitted at events at The Skating Club of Boston with the exception of trained service animals as defined by the Commonwealth of Massachusetts. Animals whose sole function is to provide comfort or emotional support are not regarded as service animals under Massachusetts law. To learn about the rights of individuals with service animals or assistance animals, visit <u>Mass.gov</u>.

Elevators

Elevator access to the mezzanine level of The Skating Club of Boston is available for those requiring assistance. Those requiring elevator assistance should enter the building through the Northwest stairwell entrance. You will be escorted through the ground floor lobby to the designated elevator. (The Northwest stairwell is to the right of the Ticket Office when facing the front entrance.)

Wireless Internet

Guest Wi-Fi access will be available for all spectators during the event. To ensure equitable and quality access for all patrons, daily bandwidth will intentionally be limited for all individual devices. The available service will support all typical information searches for event results, athlete bios, local restaurants, rideshare booking, etc. But streaming service of any length will not be supported. We recommend that spectators plan all streaming activities for before or after the event.

Disclaimer

The Skating Club of Boston and U.S. Figure Skating reserve the right to adjust event policies at any time.

Questions

Email events@usfigureskating.org.